

	PALLIATIVE CARE	HOSPICE
Who does this service benefit the most?	Patients with a chronic illness who do not have a limited life expectancy, or those eligible for hospice care who are receiving curative treatments	Patients with a limited life expectancy who are no longer receiving curative treatments
How soon will care begin?	Initial Visit within 7-10 days	Same day
Frequency of Visits	At least once a month	Several times a week or more
Disciplines Available	D, NP, Nurse (Health plan/group may also request MSW, CHHA, Spiritual Counselor)	MD, NP, Nurse, MSW, Spiritual Counselor, CHHA, Dietitian PT, OT, ST, Music Therapist, Volunteers
Home/Residential Visits?	Yes	Yes
Nursing Home Visits	Yes, for contracted health plans/groups	Yes
Approach to Symptom Management & Medications	Consulting Provider: Prescriptions provided, adjustments made to existing interventions and nurses available for after hours crisis visits	Primary Provider: Frequent evaluation and management of patient's comfort by a specialist team & Attending Physician. Medications ordered & delivered
Supplies Provided?	No	Yes (medical and personal care supplies)
Medical Equipment Provided?	No	Yes
Telemedicine?	Yes	Yes
24/7 Availability?	Yes	Yes
Additional Services?	Advanced care planning, assistance navigating treatment options and resources. Home Health, Infusion Pharmacy, Outpatient Physicians to remain involved for primary care management	Support & training for family and caregivers. Continuous Care & General Inpatient Care to manage out of control symptoms, Respite Care at a nursing home for caregiver relief
How long can a patient receive care?	Depends on care needs and coverage provider. Care may increase with disease progression	Unlimited while patient remains hospice appropriate
Who pays for our care?	Contracted Health Plans and Groups below	Medicare, Medi-Cal and private insurance
Can a patient also receive curative treatments?	Yes	Not for the primary hospice diagnosis
CONTRACTED PALLIATIVE CARE MEDICAL GROUPS & HEALTH PLANS*		
AIDS Healthcare	L.A. Care Health Care	Promise Health Plan
AppleCare Medical Group	Molina Healthcare	Regal Medical Group
Blue Shield	Optum	Universal Care/Brand New Day
Gold Coast Health Plan	PIPA	*All others reviewed for charity Palliative Care if patient is hospice appropriate

Available to process referrals and admit patients 24/7

Los Angeles • San Fernando Valley • Ventura • San Gabriel Valley • South Bay/Long Beach

